

# Claim Form | Accidental Damage

See Guide to Lodging a Claim overleaf

| Name of Insured:                  |                  |
|-----------------------------------|------------------|
| Email Address:                    | Phone No:        |
| Address:                          |                  |
| Insured Equipment Details:        |                  |
| Manufacturer & Model:             | Serial No:       |
| Claim Details:                    |                  |
| Time and Date of damage:          | Place of Damage: |
| Describe how the damage occurred: |                  |
|                                   |                  |
| What damage was sustained?        |                  |
|                                   |                  |

Please see overleaf...



#### **Declarations**

I/We acknowledge that I/We have read and understood the Privacy Act information at www.protecsure.com.au and consent to the collection, storage, use and disclosure of my/our personal and sensitive information so that Protecsure, as agent for Chubb will be able to process my/our claim.

I/We the Insured do solemnly and sincerely declare that I/we have complied with the conditions and warranties (if any) of the Policy and in no manner deliberately caused the said loss or damage or sought unjustly to benefit thereby by any fraud or willful misrepresentation and that the information shown on this form is true and that I/we have not concealed any information relating to this claim.

Further, it is understood and agreed that if any property claimed for is subsequently recovered in an undamaged condition I/We will immediately refund the Company any sum which may have been paid to me/us in the respect to such property. In the event of any property being recovered in damaged condition I/We will immediately hand the same over to the company for disposal as may be agreed.

| Signature of Insured: | Date: |  |
|-----------------------|-------|--|
|                       |       |  |
|                       |       |  |
|                       |       |  |
| Print Name:           |       |  |

Protecsure Pty Ltd ABN 26 094 997 163, AFSL 238815 is an underwriting agency for Chubb Insurance Company of Australia Limited ABN 69 003 710 647, AFSL 239778





## **Guide To Lodging A Claim**

### Accidental Damage

### **General Guidelines**

- It is important that you do not authorise, or proceed with the repair or replacement of the
  equipment, until your claim has been assessed.
- The claim form must be submitted with a quote for either repair or replacement.
- All sections of the claim form must be filled-in with as much detail as possible and signed by the user.
- If the actual date of the damage is not known, then a date range should be supplied to show when it could have occurred
- Excess payments are to be made to the repairer/ supplier unless otherwise agreed with Protecsure
- For equipment damaged beyond repair, please supply a statement from your repairer stating that the equipment is not repairable

### How to Lodge Your Claim

| Pled | ase complete the checklist below before submitting your claim                            |
|------|--|
|      | Is the stated cause of damage as a result of a single identifiable incident?             |
|      | Is the stated cause of damage consistent with the damage sustained and the repairs to be |
|      | undertaken?  |
|      | Have you properly described on the claim form how the damage occurred?                   |
|      | Is the damage caused by multiple, unconnected events? If so, each event is a separate    |
|      | claim and requires completion of a separate claim form and excess payment.               |

### Please return the claim form overleaf to Protecsure together with:

- Proof of purchase, and
- Quote for repair, or
- Quote for replacement if damaged beyond repair, plus repairer statement that equipment is not repairable

Email: <a href="mailto:claims@protecsure.com.au">claims@protecsure.com.au</a>

**Please Note:** The information provided in this document is for information purposes only. It is not intended to bind the Insurer in any way. Please refer to your policy wording for full details of your cover and exclusions.



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